

**Studio Policies**

* Cancellations must be made 24 hours prior to scheduled session/class.
* First Intro Session and any subsequent sessions must be secured via credit card prior to a-confirmed booking.
* All series expire 6 months from purchase and are NOT transferable/refundable/interchangeable
* All sessions are approx. 50 minutes long
* No cell phones, pagers, children or pets in Studio
* All staff and clients must arrive perfume and fragrance free
* Studio reserves the right to assign a substitute teacher for group classes
* Clean socks are mandatory to use equipment and may not be stored at the studio
* At least 1 Private Session (by appointment) is required prior to taking any equipment classes
* Instructor must approve clients prior to admittance into group equipment classes
* Group format not allowed for those under 18 years old, injured, or those needing specific rehabilitation, rather privates are required.
* Please do not attend class if you are ill or contagious for the welfare of others
* Please do not attend any class if you have been knowingly exposed to an ill person for a 14-day waiting period
* No early admittance to studio prior to scheduled session/class time. Please wait outside to be admitted by your instructor. (you may also wait in your vehicle and text your instructor)
* All trainers must wear masks at all times as long as it is mandated
* All clients are required to wear masks upon entry and exit and during session if mandated by gov agencies
* All shoes must be removed prior to entry to the studio – an area will be provided for shoes
* Hands must be washed or sanitized before and after all sessions and before any other in-person transaction
* Clean towel may be brought to the studio for your personal use only – the Studio will not be providing towel service
* Personal clean hand/foot straps may be brought to the studio for your personal use only
* Any item left at the studio may be subject to disposal – please check your surroundings before departing
* All financial and scheduling transactions should be done via text, email or online rather than in person whenever possible
* All clients must depart directly after the session/class is over to allow sufficient cleaning and client transfer time between sessions